

**Creating Consumer Demand Around the World** 

Mark Masten, Moderator





## Thank you Metal Sponsors

























Continuing Education Units are available for most sessions.

Please check in at the CEU desk in the **Doubletree Hotel lobby** for details and instructions.



## Research Update



Turn in your **2010 Research Update** ticket at the ABC booth (#143) in the Exhibit Tent for the 2010 Research Update.





# Creating Consumer Demand Around the World

Moderator:

Mark Masten, Paramount Farms

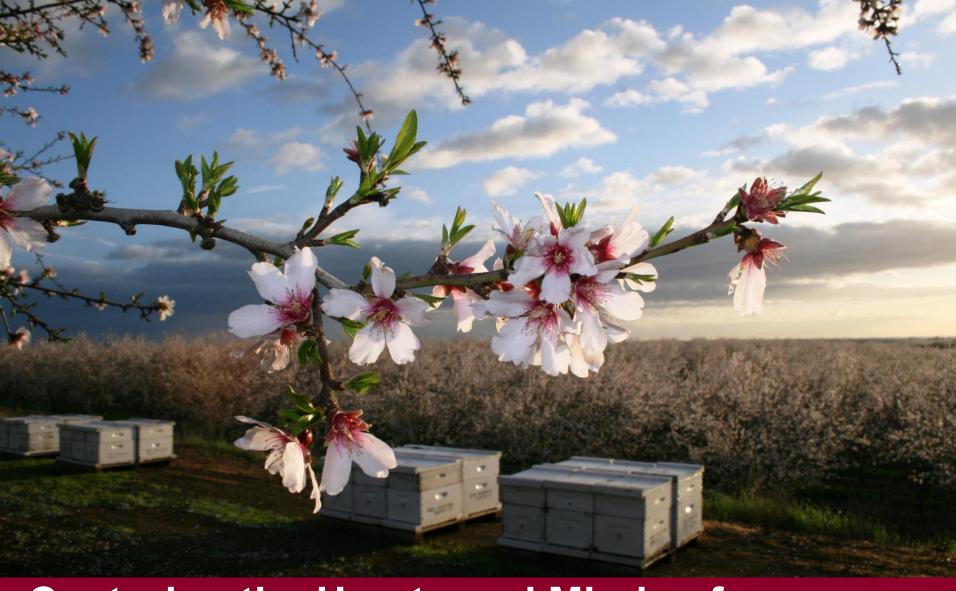
Presenters:

Maggie Jiang, Hill and Knowlton China

Stacey Humble, ABC

Dariela Roffe-Rackind, ABC

Becky Sereno, ABC



Capturing the Hearts and Minds of China's New Consumers

Maggie Jiang, Hill and Knowlton China







#### **China Overview**

**China's NEW Consumers** 

**New Consumers & Almonds** 

Almond Board China Consumer Marketing Program Overview



## **China Overview**



## **China by the Numbers**



### World's Second Largest Economy (by PPP)

GDP Growth

**2007**: **11.9%** 

2008: 9.0%

2009: 9.1%

2010: 10% (forecast)

Per Capita GDP

World Bank: \$6,838

CIA: \$6,600

IMF: \$6,778

Unemployment: 4.2% officially in urban areas, but including migrants may be as high as 9%



## The Middle Kingdom



## Main population centers in the North, East and South are driving growth



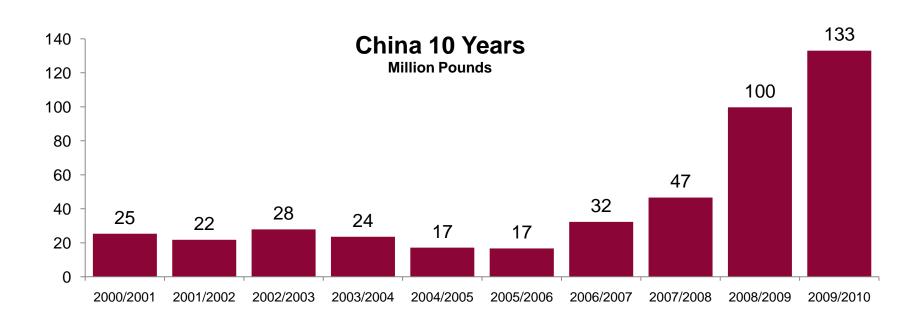


## **Almond Exports to China**



## California Almond exports over the past couple years have increased leaps and bounds

## End of FY 09/10 China was the 2<sup>nd</sup> largest export market for California Almonds





**China's NEW Consumer** 



## Change Driver #1: Urban Growth



## Urban Migration: The largest migration in human history

- More than 210 million people have moved to the cities
- At least 1.5 percent rural to urban migration annually
- Migrant labor is expected to increase to 300 million by 2020
- Urbanization to reach 55 percent by 2020
- More urban poor, less rural labor, "urbanization in place"

Why: Enormous difference in urban-rural incomes & reduction in internal controls



## Change Driver #2: Aging Population



### China's Population is aging rapidly

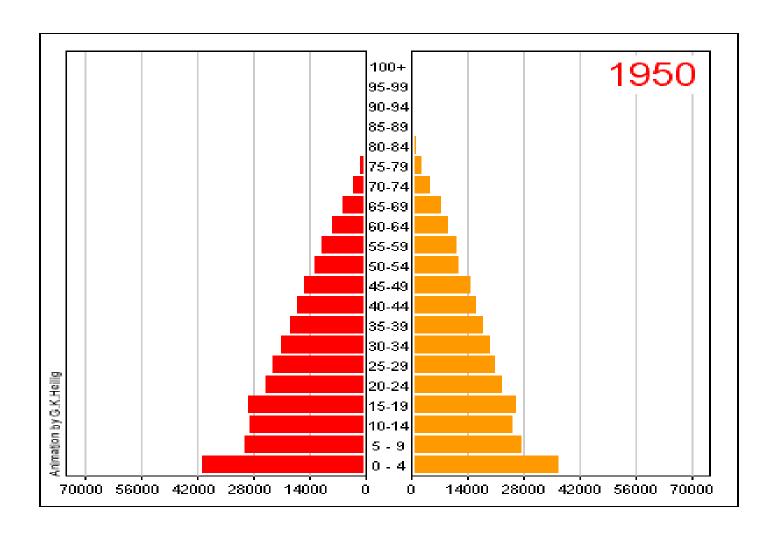
- Elderly will increase from 167 million (13 percent) in 2010 to 300 million (31 percent) in 2050
- Increasing number of "empty nesters"

Why: Effect of one-child policy since 1979



## China grows old as it grows richer.







## Change Driver # 3: New Middle Class



### China's population is entering the middle class

- Currently around 100 to 150 million people
- Expected to be reach 300 million by 2015
- Annual wage growth of 10-15 percent likely to continue
- Government policy of a "well-to-do society" by 2020
- Poverty to fall from 77 percent in 2005 to 15 percent in 2020

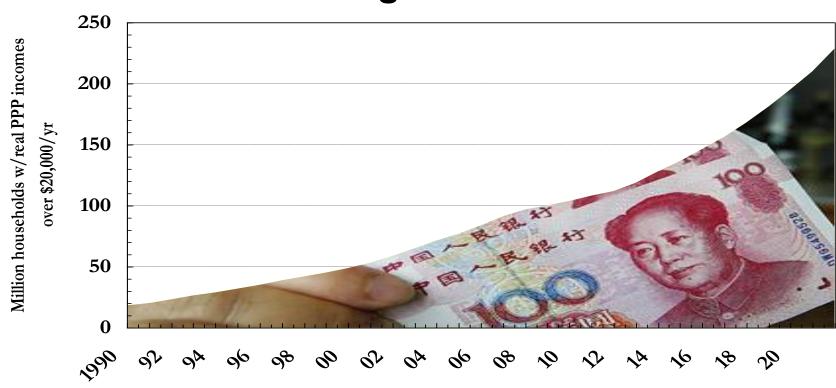
Why: Thirty years of 8-12 percent growth



## A New Middle Class Society



### The rising middle class...

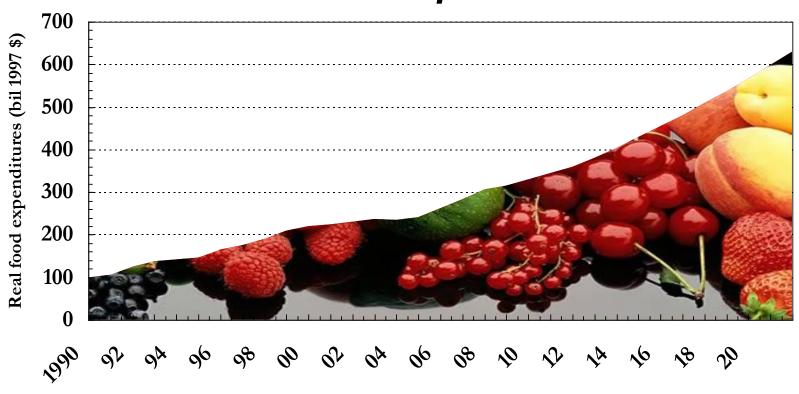




## A New Middle Class Society



### ...with more to spend on food

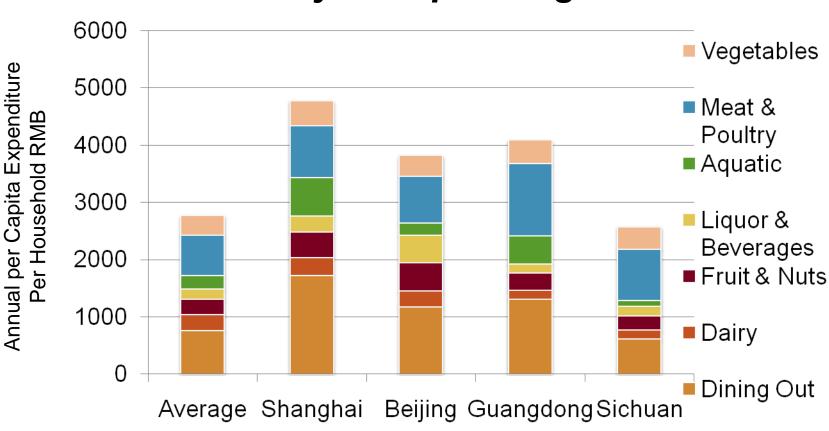




## A New Middle Class Society



### Where they are spending on food...





## Primary Target Amongst "New" Consumers: Working Women



Upwardly mobile, young women working "white collar" office jobs in big cities are prime consumers with disposable income and penchant to be on-trend

### **Meet Jing!**





## Jing Insights



#### Family-oriented, trying to keep a harmonious and happy family

- Family members are the center of their lives
- And as a mother, her kid is the most important person in her life
- To take good care of the family, and to make the whole family healthy are their upmost concerns.

Health-conscious with key interests at different stages of life

Brand conscious & in pursuit of quality life; Want to be perceived as a tasteful & trendy woman

#### Feel stress because of "double pressure":

- Tough competition at work
- Family responsibilities

#### A good relationship with friends is also important for them

- Going Shopping, chatting and dining out are popular ways of spending time with friends
- Enjoying personal life is also essential in their life



**Jing and Almonds** 



## **Consumer Research Investment**



Tier 2 City

#### Data collection method

 Face-to-face interviewing at central locations with respondents recruited via street intercept

City coverage

Tier 1 City

### Sample size

250 per city and total sample size is 1250

### Respondent criteria:

- Decision maker of household grocery purchase
- Aged 18 to 54
- Gender: 70% female vs. 30% male
- Medium or high household income level

Fieldwork conducted: July 2009

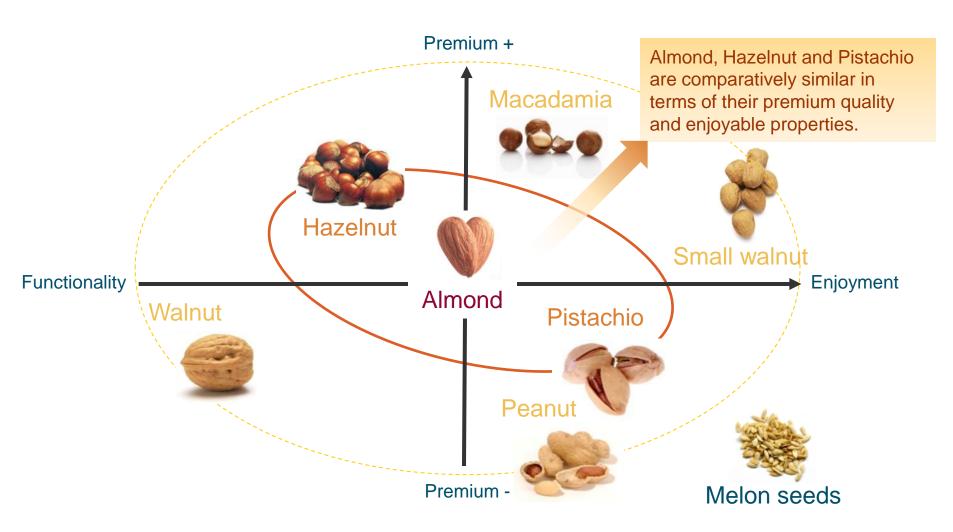
12 focus group sessions conducted in March 2010 in Beijing, Shanghai and Guangzhou





## **Mapping of Different Nuts**







## Almonds, Hazels and Pistachios





California Almond

- Sweet after taste
- High convenience to eat
- High nutrition compared with others
  - •Unsaturated fatty acid
  - Dietary fibre
- Stronger functions compared with other nuts
  - Whitening
  - •Good for heart disease
  - •Keep fit



Pistachio

- The Chinese name of Pistachio is auspicious
- Its crispy mouth feel is liked by the most

VS.



Hazelnut

- The taste of Hazel nut is perceived to have better aroma
- However, it is perceived to be too oily to eat much

Source: Synovate China, 2009



## Awareness of Almonds is Very High; Frequent Consumption is Fairly Low



Conversion rate (the rate between the later figure and the prior figure)

_							
	Awareness			P1Y Consumed P1Y Most Often Consumed			
%	TOM	Unaided	Total	96		36	
<b>Peanuts</b>	18	46	100	<b>87</b> —	95 ————————————————————————————————————	22 34	
Seeds	6	31	99		<b>♦</b>   86	19	
Pistachios	12	42	99	90	87	15	
Almonds	34	67	99	<del></del>	<b>♦</b>   89	13	
Walnuts	11	46	99		74	7	
Hazelnuts	6	27	82	<del>- 74</del> <del>- </del>	<b>♦</b>   52	3	
Cashew nuts	4	22	94		69	3	
Hickory nuts	1	9	86	<del></del>	<b>♦</b>   51	3	
Chestnuts	1	7	97		<b>▼</b> 71	2	
nuts/kernels	2	20	94		<b>♦</b> 61	2	

Source: Synovate China, 2009

Pine

Base: all respondents (n=1265) Nut Awareness & Consumption



## The World of California Almonds



Elegance 优雅

Happiness幸福

Premium 高品质 Tasty美味

Fun欢乐

Crispy

香脆可口

Enjoyment 享受 Sharing 分享 Comfortable 舒适

Natural 天然

Relaxation

Good for health

Pleasant 愉悦

有益健康

Keep fit

保持健康

Admirable lifestyle

令人艳羡的生活 方式 放松

Romantic 浪漫

Beauty 美丽



## Strong Consumer Preference for Almonds

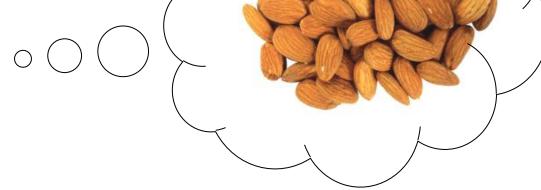


 88% prefer almond containing products to similar non-almond products

85% willing to pay a premium for almond-

containing products!







### **Almond Purchase Behavior**



Planned finders primarily driven by health benefits while impulsive buyers driven by taste more

When to Decide Buying Nuts



When to Decide Buying American Almonds



Almond Board China Consumer Marketing Program Overview



## Strategic Approach to Reach Jings



#### **Objective**

 Increase year round almond consumption by target consumers and her family: "a handful of almonds for Jings every day"

#### **Desired Behavior**

- Make almonds central and essential to their daily snacking habits
- Share almonds with family and friends

#### **Communications Strategy**

 Build loyal consumer demand for almonds as an aspirational, healthy snack through a unified and targeted snack campaign



## Holistic Program with Multiple Touch Points for Jing



#### **Integrated Marketing Event**

Call consumer to action, more direct consumer interaction

 Attend 2 integrated marketing event (welcoming festival and office lady challenge)

 Arrange media interviews and have ambassador endorsements to reinforce almonds messages

6

#### **California Experiential Tour**

- Gao Yuan Yuan tours almond orchards in California with 2 television crews and photographer
- Use coverage on TV shows and throughout rest of campaign

#### **Digital Marketing**

- Ambassador endorsement and PR photo usage on BBS and blog posts
- · Ambassador micro-blog

### Use Ambassador Image and Quotes

- Use her image and quotes and apply to different communication channels
- Use her image in communication activities and in-store promotion

Engage Celebrity Ambassador Gao Yuan Yuan for a second year

#### Media Events

- · Attend media events in BJ and SH
- Arrange media interviews and have ambassador endorsements to reinforce almond messages

#### **Media Partnerships**

- Print media in-depth interviews and cover stories
- Interviews on TV partnerships
- Ambassador endorsements to enrich partnership content



## **Almond Board Website in China**



### www.meiguoxingren.com.cn



健康生活方式

新闻与活动

营养与健康

美味食谱

关于大杏仁

缤纷互动

用户名

密码

忘记密码?







名厨推荐食谱

自然营养, 超平想像



学生创意大赛



贸易中心



## Thank You



**Creating Healthy Demand for Almonds in the U.S.** 

Stacey Humble, Almond Board of California





### **U.S. Overview**



- U.S. Market
- U.S. Research Investment
- U.S. Almond Usage Assessment
- Understanding Core Target Audience Jane
  - Attitudes about Nuts and Almonds
- U.S. Outlook on Growth
- Almond Board North American Marketing Program Overview



### **U.S. Market**



# The United States Market is critical to meeting overall global supply for a variety of reasons:

- Accounted for 34% of crop in 2009
- Investment in core target, Jane, has driven growth and additional targets are growing
- Programs are measurable and the quality and frequency of market research provides significant insights to industry and staff
- Programs are leveraged around the world:
  - Trade
  - Consumer
  - Research
  - Health Professional and Nutrition program
- Concentration of global food manufacturers in U.S. allow for efficient global communication
- Critical to continue to invest and not fragment efforts in order to reach goal



**Research Investment** 



### U.S. Research Investment (FY 2009/10)



### Ingredient Why: Healthy Men 2009

 An online survey of 2,005 U.S. Healthy Men to identify ideal components of products in important almond categories, assess preference for almonds versus other ingredients options and understand the key benefits of almonds as an ingredient

### NA Breakfast Outlook 2009

 An online survey of 2,001 U.S. and 400 Canadian consumers examining the breakfast landscape, assessing the current state of the cereal category and identifying opportunities for almonds at the breakfast occasion

#### NA Consumer AAU 2009

 An online survey of 1,503 U.S. and 501 Canadian consumers monitoring almond awareness, attitudes and usage

### NA Grocery Exploration 2009

• A snapshot of North American consumers' food shopping behaviors, attitudes and purchase decisions

### U.S. Retail Product Movement 2009

 An in-depth analysis of the 2008 calendar – year data using Information Resources, Inc., U.S.checkout-scanner data to measure category growth, declines and price premiums for almond products

### U.S. Menu Insights 2009

 A tracking study reporting the use of almonds in 549 U.S. chain, independent and chef-owned restaurants in Mintel's Menu Insights

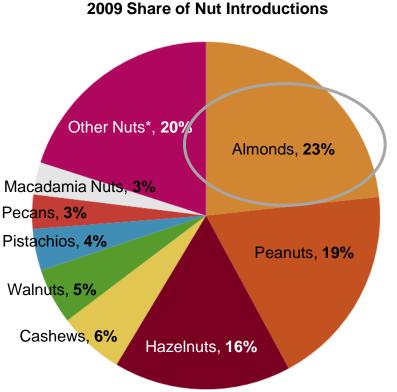


### Nut Analysis: Share of Nut Introductions by Nut Type



### For the second year, almonds are the number one nut introduced globally

 The gap between almonds and peanuts (number two nut) widened 2% points and almonds' share of new food and new nut introductions increased



Sha	re of Foo	od and Nu	t Introduc	tions by	Nut Type		
		2008		2009			
Nut	# of Intros	Share of Food Intros	Share of Nut Intros**	# of Intros	Share of Food Intros	% of Nut Intros**	
Almonds	1,544	2.22%	22%	1,819	2.27%	23%	
Peanuts	1,374	1.98%	20%	1,472	1.84%	19%	
Hazelnuts	1,120	1.61%	16%	1,288	1.61%	16%	
Cashews	427	0.62%	6%	476	0.59%	6%	
Walnuts	370	0.53%	5%	405	0.51%	5%	
Pistachios	273	0.39%	4%	304	0.38%	4%	
Pecans	283	0.41%	4%	249	0.31%	3%	
Macadamia Nuts	160	0.23%	2%	235	0.29%	3%	
Other Nuts*	1,439	2.07%	21%	1,566	1.96%	20%	
Total**	6,990		100%	7,814		100%	

<sup>\*</sup>All other nuts include all products that contain nuts where no specific nut was identified, smaller nuts such as brazil nuts, and non-nuts such as pine and soy nuts.

Source: Mintel Global, New Products Database 2009

<sup>\*\*</sup>Share based on total nut mentions (base counts each nut mention for introductions with multiple nuts); therefore, share is understated.



# Category Summaries: Estimated Almond Pounds



### Despite growth in almond products across categories being less than 1% in 2009, estimated pounds of almonds sold increased 6%.

Snacking continues to drive increases

Category	Almond Product Pounds		Percentage Estimated	Estimated A	Imond Pounds	Percentage	Almond	
	'08	'09	Change '08 to '09	% Almonds*	'08	'09	Change '08 to '09	Pounds
Snack Nuts - Pure	44	55	25%	100%	44	55	25%	10.7
Snack Nuts - Mixed	57	56	-1%	12%	6.8	6.7	-1%	-0.1
Chocolate Candy	83	73	-11%	27%	22	20	-12%	-2.6
RTE Cereal	156	144	-8%	12%	19	17	-8%	-1.5
Ice Cream	106	124	17%	10%	11	12	17%	1.8
Frozen Novelties	31	29	-6%	15%	4.6	4.3	-7%	-0.3
Baking Nuts – Pure	10	9	-1%	100%	10	9	-1%	-0.1
Baking Nuts – Mixed	2.7	2.7	0%	12%	0.3	0.3	0%	0.0
Granola Bars	110	106	-4%	10%	11	11	-4%	-0.4
Energy Bars	19	22	14%	15%	2.8	3.2	14%	0.4
Cookies	3.8	4.3	14%	14%	0.5	0.6	20%	0.1
Biscotti	3.3	3.5	6%	7%	0.2	0.2	0%	0.0
TOTAL	624	628	0.6%		131	139	6%	8.1

<sup>\*</sup>An average percentage of almonds included in products by category was created based on discussions with formulation experts. Note: Volume in millions of pounds.



# Category Summaries: Estimated Almond Pounds



It is estimated that 271 million pounds of almonds were sold through retail channels in 2009 (approximately 65% of domestic shipments).

Over half (51%) of what is sold in retail is in the snack and baking nut categories

	Almond <i>Product</i> Pounds	Percentage Almonds*	Estimated Almond Pounds (IRI)	Category Coverage**	Total Estimated Almond Pounds	Share of Total Estimated Almond Pounds
Snack Nuts – Pure	54.5	100%	54.5	51%	106.9	39.5%
Snack Nuts – Mixed	56.3	12%	6.8	51%	13.2	4.9%
Chocolate Candy	73.1	27%	19.7	29%	68.1	25.2%
RTE Cereal	143.7	12%	17.2	77%	22.4	8.3%
Ice Cream	123.8	10%	12.4	68%	18.2	6.7%
Frozen Novelties	28.8	15%	4.3	82%	5.3	1.9%
Baking Nuts – Pure	9.4	100%	9.4	51%	18.4	6.8%
Baking Nuts – Mixed	2.7	12%	0.3	51%	0.6	0.2%
Granola Bars	106	10%	10.6	88%	12	4.5%
Energy Bars	21.6	15%	3.2	88%	3.7	1.4%
Cookies	4.3	14%	0.6	52%	1.2	0.4%
Biscotti	3.5	7%	0.2	52%	0.5	0.2%
TOTAL	627.7		139.3		270.5	

<sup>\*</sup>An average percentage of almonds included in products by category was created based on discussions with formulation experts.

<sup>\*\*</sup>Based on Euromonitor category totals.



**U.S. Target Audience** 



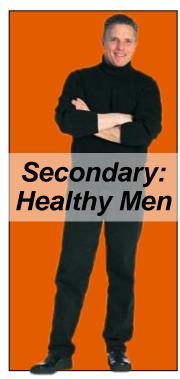
### **Consumer Target Audience**



- Our almond consumer target audience is defined as:
  - United States "Appetite for Life" 51% of the U.S. market



U.S. women 35+
21% of the adult population
46 million women



U.S. men

16% of the adult
population

35 million men



U.S. younger women 25–34 5% of the adult population 10.9 million



### **Jane Profile**



- 21% of the population can be classified as Jane. She contributes 26% of the almond occasions.
- Jane enjoys trying new grocery products and recommending them to her friends. But overall, she is not quite adventurous as other segments when it comes to food and restaurants as she often choose health over bold and exciting flavors.
- Jane exercises regularly and watches her calorie intake and therefore most are successful at maintaining a healthy weight.
- Jane has a well defined understanding of the healthiness of almonds and gives them the
  highest health rating of any segment. Walnuts are also strong. Her usage of almonds is very
  high, but she still picks cashews as her favorite. When Jane eats nuts, they tend to be almonds
  - Although Jane's weekly <u>nut</u> purchases are lower than any other group, her strong preference for almonds contributes to above average consumption of almonds

Nut Usage	
Nut with highest weekly usage	Almonds 41%
% eating almonds weekly	41%
Favorite nut	Cashews 33%
% claiming almonds as favorite	26%

- Jane is a woman 35+, who is typically married
- 45% have kids at home
- 42% graduated college, and 57% earn more than \$50K annually. Her income is above average, but is not "high income"



Attributes Most Strongly Associated with Almonds		Most Compelling Benefits of Almonds		
Natural	66%	Good for the heart	71%	
Nutritious	64%	More nutrients	69%	
Good tasting food	63%	Maintain healthy cholesterol	67%	



### Super Jane – Almond Consumption



- However, not all Janes are created equal
- Super Jane is the sub-segment of Janes who eats almonds on a weekly basis
  - 41% of Janes, are Super Janes
- Super Jane consumes almonds 5.5 times more often than regular Jane
  - 9% of the population are "Super Janes", and they consume 22% of the almonds
  - Regular Janes comprise 12% of the population, but eat only 4% of the almonds

	Super Jane (n=365)	Regular Jane (n=522)
Percent of Total Population	9%	12%
Percent of Almond Consumption	22%	4%
Consumption Index	244	33



# **Attitudes about Nuts and Almonds**



### **Attitudes: Attributes**



### Almonds continue to score well in comparison to other nuts as scores increased on nearly every attribute measure

Nut best described by the following*  (n=2,000)									
Attribute	Almonds	Cashews	Peanuts	Pistachios	Pecans	Walnuts	Don't Know		
Versatile	23% (+2%)	6%	23%	4%	13%	19%	12%		
Healthy	50% (+4%)	7%	6%	6%	5%	17%	10%		
Indulgent	11% (+3%)	33%	7%	21%	13%	5%	11%		
Balanced	33% (+4%)	9%	10%	6%	7%	14%	22%		
Fresh	20% (+2%)	14%	13%	13%	10%	11%	19%		
Energetic	26% (+4%)	9%	17%	9%	6%	9%	24%		
Natural	30% (+5%)	8%	14%	9%	7%	17%	15%		
Best Value	11% (+2%)	5%	57%	3%	4%	7%	14%		
Satisfying	22% (+2%)	25%	16%	11%	8%	9%	9%		
Sophisticated	17%	23%	4%	20%	15%	6%	16%		
Nutritious*	47%	7%	8%	6%	5%	16%	10%		
Best Tasting*	17%	35%	9%	15%	11%	6%	7%		
Crunchy*	33%	11%	19%	8%	9%	12%	9%		

<sup>\*</sup>Added in 2010.

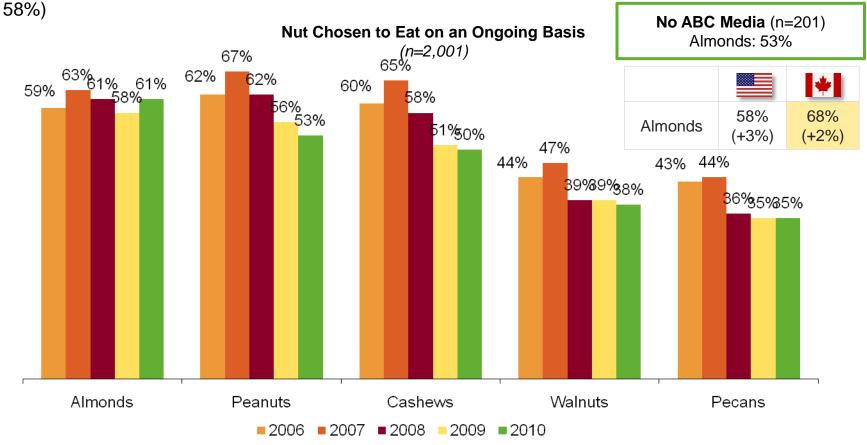


### **Usage: Ongoing Usage**



Almonds continue to be the top nut for reported ongoing usage, beating out peanuts for the second year in a row (61% vs. 53%)

Canadian respondents are even more likely to select almonds compared to U.S. consumers (68% vs.



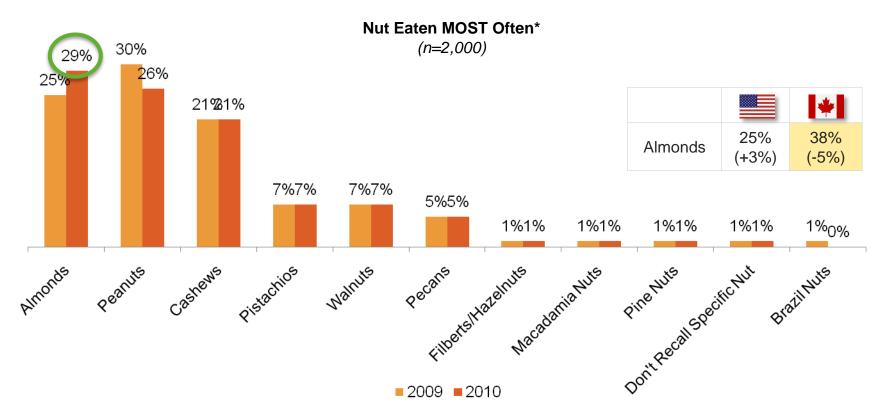


### **Usage: Nut Eaten Most**



### When asked what nut respondents eat most often (as a snack and/or in other foods), almond top the list, beating out peanuts this year (29% vs. 26%)

- Canadian respondents are even more likely to report eating almonds most often compared to U.S. consumers (38% vs. 25%)
- No ABC media respondents report slightly lower scores for almonds (24% vs. 29%)



<sup>\*</sup>Question added in 2009.



**Outlook on Growth** 



### **Key Market Indicators**



### As a result of programs, consumption, awareness and perception of almonds have all dramatically increased since 2001

 Due to large increases in supply, there remains room for additional growth in the North America market

	2001	2003	2005	2007	2009	% increase (2001-2009)
US Shipments	211	292	332	269	411	95%
US Per Cap (lbs)	.77	1.02	1.12	1.22	1.36	76%
Top of Mind Awareness	9%	12%	17%	16%	18%	100%
Overall Liking	7	7.3	7.5	7.9	8.0	14%
Health	6.9	7.5	8.0	8.4	8.5	23%
Taste	7.2	7.4	7.58	8.0	8.0	11%
Crunch	7.5	7.7	7.9	8.0	8.0	7%
Purchases/month	1.7	2.2	3.1	3.2	3.3	94%
Ongoing Usage	23%	27%	40%	63%	58%	152%

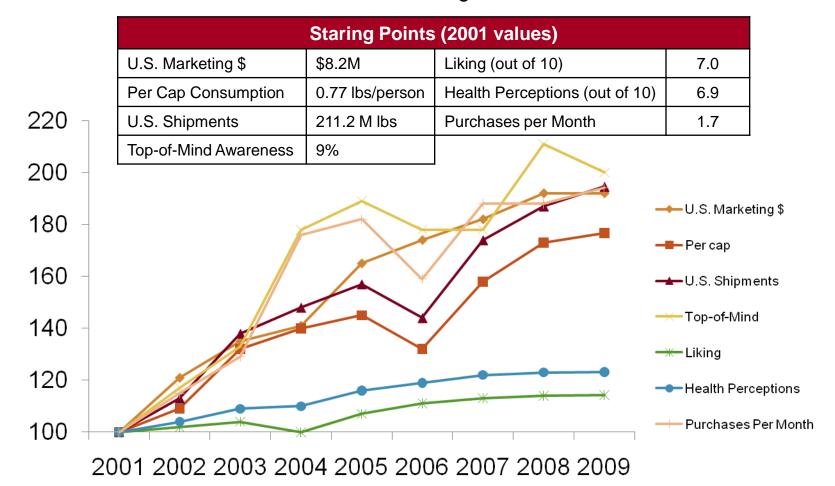


### **Results Today**



### Usage has increased with consistent programs

- Decrease in 2006 correlates with small crop
- Rebound in 2007 shows demand was strong



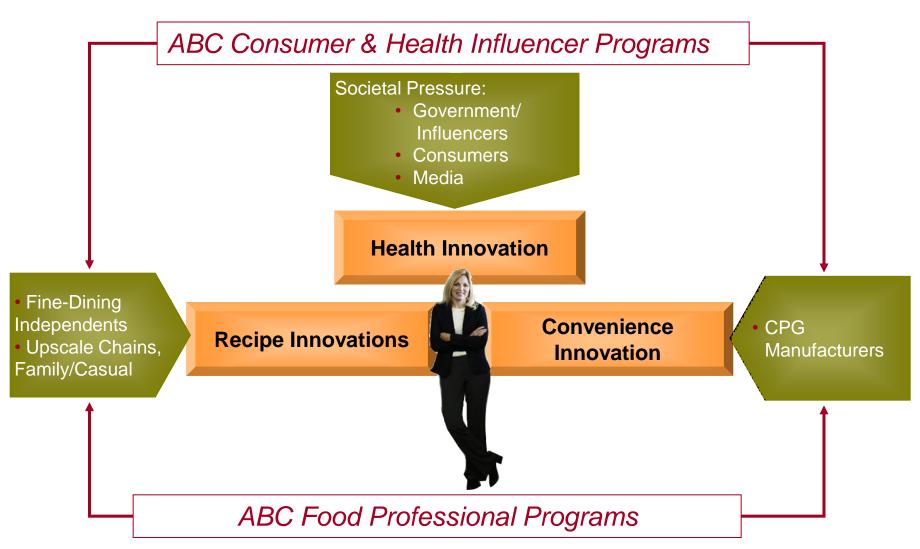


# North American Marketing Program Overview



### **Communications Strategy**



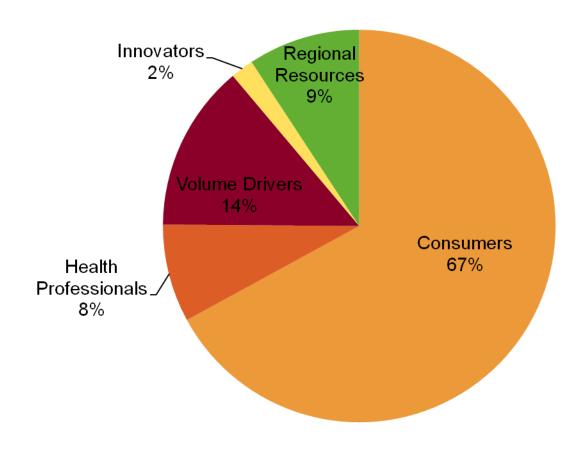




### **North American Investment**



### **Budget by Target Audience**



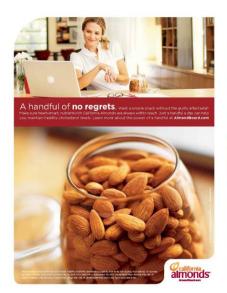


### NA Consumer Advertising Campaign

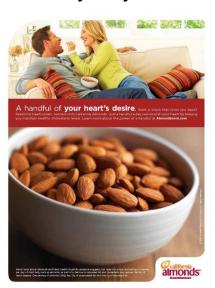


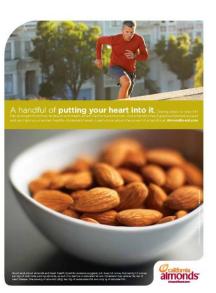
### A Handful of campaign debuted in January 2010 with four executions

•Objective of campaign is to connect with our target on a deeper emotional level and entice them to eat almonds every day











### 2010/11 Print Media Plan



### 26 print titles across 7 categories

Food Lifestyle	Health	Women's Service	Women's Lifestyle	Shelter	Men's Health/Lifestyle	Regional
Cooking Light	Health	Good Housekeeping	More	BH&G	Men's Health	Sunset
Everyday Food	Prevention	Family Circle	Real Simple	Canadian Living – C	Men's Journal	
Food Network	Weight Watchers	Woman's Day	More – C	Coup de Pouce – C		
	Best Health – C	Chatelaine – C	Vita – C			
	Self	Chatelaine – C (F)	Oprah			
		Homemakers – C				
		Madame – C				



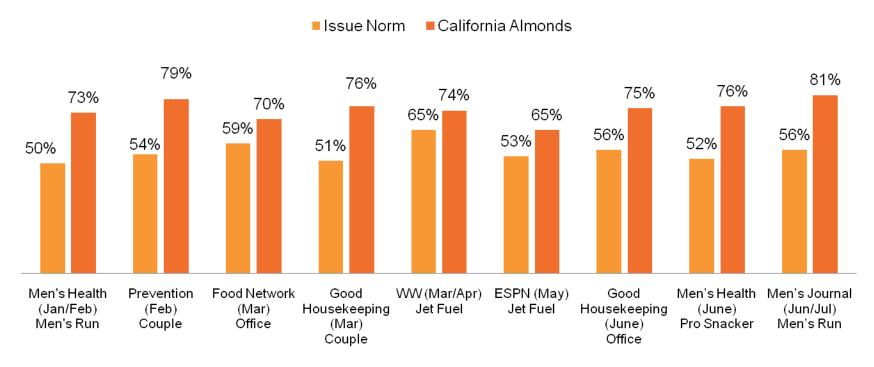
### 2009/10 Ad Testing Results



### Overall, the *Handful* campaign average score for action taken was 19% higher than the issue norm average score.

All ads tested significantly outscored the issue norm on actions taken, indicating that all
executions have a clear call to action and consumers are responding to the message

#### Vista Actions Taken





### **Online Advertising Plan**



### **Appetite for Life**



**©Cooking.com®** 





**WeightWatchers** 

### **Healthy Men**





**WeightWatchers** 







### AlmondBoard.com





Change Site +

site map | contact us | profile login



Q search site

almond lifestyle

health + nutrition

recipe ideas

about almonds





today's recipe

Health Nut Almond



#### almond tips

Need something to tide you over until dinner? An ounce of almonds is the perfect pickme-up.



Discover the latest on almonds + heart health.



How to get your 23 a day.



#### eNews + recipe sign-up

Get the latest on almonds.



#### eStore

Cookbooks + almond tins.





# Real Simple: Almond Butter



### REALSIMPLE

life made easier

### 27 ways to snack smarter

Why eating all day is actually good for you

Money-saving DIY projects that anyone can do The best-fitting jeans (for as little as \$40) Streamline your morning routine: 12 beauty tips

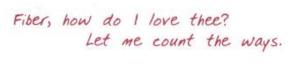






### **Cooking Light**





### 3-STEP PANTRY PLANNER



#### Take stock now KNOW WHAT YOU HAVE WHEN TO USE IT, AND WHEN TO TOSS IT.

Good for 6 months Baking soda and baking powder: Both of these

leavening agents typically last up to 6 months, but there is a way to test to see if they're still active: FOR BAKING SODA, mix 4 teaspoon with 2 teaspoons of vinegar. FOR BAKING POWDER, mix I teaspoon with 1/2 cup hot water. The mixtures should bubble immediately; if not, replace. Brown rice: Because it's richer in oil than white rice, brown rice is more susceptible to rancidity. Store in an airtight container for up to 6 months. **Nuts:** Presuming your pantry is cool, dark, and dry, nuts should be fine for 6 months stored in an airtight container. Or freeze for up to 1 year. Oil: Turns rancid quickly, so keep it away from heat and light. Unopened containers last up to 6 months; once opened, use within 3 months. Buy small bottles of seldom-

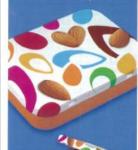
Peanut butters: Store natural peanut butters, which often separate, in the refrigerator. The regular kind will be fine in your pantry up to 6 months after opening.



### Woman's Day: **One Perfect Snack - Almonds**







AlmondBoard.com/shop



#### eat well eat healthy america

OR

Crisps

10 honey-

pretzels (like

Rold Gold)

dipped in 2

tsp peanut

1 cup cherry

tomatoes

1 oz feta

4 cups 94%

(such as Pop

fat-free

popcorn

Secret or

Newman's

20 spicy-

salted pecans

Own)

cheese

wheat

butter

#### SWEET

#### SAVORY

10 medium 1 small wholeblack olives grain wrap (like Ezekiel 1.3-oz bag 4:9) with 1 Glenny's Salt & Pepper Soy spread and

1 cup red and vellow bell pepper strips with 1 Tbsp Tbsp Nutella pesto dip or 1/2 cup lowfat 1/2 cup sliced onion dip strawberries OR

OR A homemade smoothie made with 6 oz skim milk. 1/2 cup frozen mango and 1/2 banana

1 slice wholewheat toast with Va avocado, drizzled with 1 tsp olive oil and lemon luice

with 2 Tbsp raisin-nut as Bear Naked) OR sprinkled with

6 oz lowfat 1/2 turkey vanilla yogurt sandwich on whole-grain bread with granola (such honey-Dijon mustard, lettuce and tomato

3 whole-grain crackers (like Wasa) with 1 Tbsp reduced-fat cream cheese and 2 tsp fruit preserves

OR 4 melba toast rounds with 1 Tbsp light cream cheese and 1 oz smoked salmon

2 wholewheat fig bars (such as Whole Grain Fig Newtons) 1/2 CUD

chocolate

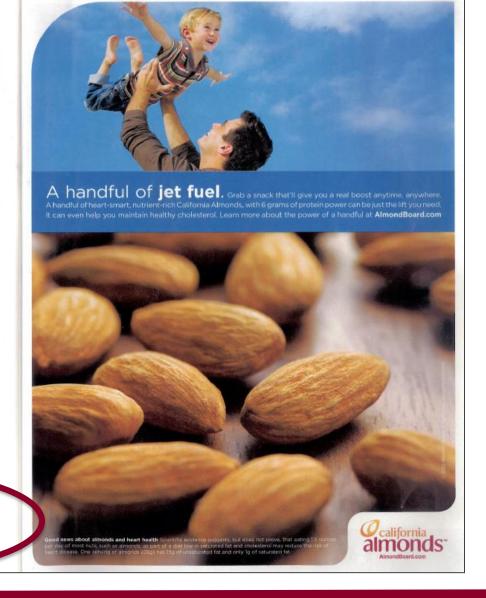
sorbet with

1 Laughing Cow cheese wedge with V2 cup grapes

4" pita with 1 oz shredded mozzarella, 3 Tbsp tomato sauce and 3

#### ONE PERFECT SNACK: ALMONDS

They're rich in protein and healthy fats, so they'll keep you satisfied. protect your heart and taste like a treat. Just limit it to a handful of unsalted almonds (about 20). Or, for automatic portion control, pick up a 100-calorie pack (like Blue Diamond or Emerald). >





### **Sunset: Green Almond Month**





### The April must list

10 quick ways to make the most of our favorite season

#### WILDLIFE ON TWITTER

If you can't rush out to a national park as spring arrives, get updates from Bob Roney, aka YosemiteBob. The veteran ranger at Yosemite National Park tweets observations (he'il. let you know when the black bears gorge on berries) and might even Twitpic a sunset rainbow. twitter.com/yossmite BOD TIME: 5 TO 10 MINUTES

#### A FRESH WAY WITH WILDFLOWERS

The new Audubon Guides wildflower app can ID more than 1800 species-try it out in your backvard or on a hike (it beats lugging a book). We love the function that adds pics to your 'life list' of flowers spotted, but there are a few kinks to work out, like a crashy search. \$9.99; audubonguides.com

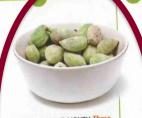
HIBISCUS, THIS YEAR'S MINT Get it at Latino markets (sold as jamaica)

and toss it in lemonade or freeze it for pops. Just boil 2 cups dried hibiscus, 5 cups water, and 1 cup sugar. Let cool, Strain into a bowl, pour into molds, and freeze. Makes 10 to 12. TIME: 45 MINUTES TO 1 HOUR, PLUS FREEZING TIME





CLASSIC SWEET PEA, MODERN TWIST Make a fragrant single-flower bouquet using deep purple sweet peas instead of old-timey pastels. TIME: 5 MINUTES



GREEN ALMOND MONTH These are the beaujolais nouveau of the nut world—a young almond available only from late April to early May. Serve them as a snack with olive oil and salt or toss them in salads; their herbaceous flavors are the opposite of the mature, toasty almond. Look for them at farmers' markets or specialty stores online, TIME: 30 MINUTES

#### APRIL'S CHEESE PLATE Pick up spring cheeses at your nearest artisanal shop. This is the season when cows, sheep, and goats eat

sweet young grasses, making cheeses taste bright. Some are available only now, like Cowgirl Creamery's St Pat (cowgirl





### Shape:

### Almond Flour – The New Superfood





Chicken and dumpling soup with red peppers and

rue, almond flour has about 50 percent more calories than wheat flour nd is higher in fat-but that can work to your advantage. The fat is ne heart-healthy monoursaturated kind, and almond flour is low on the voemic index scale-scoring less than 1 versus 70 for whole-wheat our. That means it's digested slowly, keeping blood sugar levels steady, so ou eat less and stay satisfied longer. If you want to improve your health and ske a few inches off your waist, give these easy high-protein dishes a try.

#### HICKEN AND DUMPLING OUP WITH RED EDDEDS AND SDINACH

you have leftover cooked chicken toss it into the pot when you add the peppers and spinach.

#### Serves 8

- Prep time: 30 minutes Total time: 3½ hours
- 4 large eggs
- 1 teaspoon sea salt
- 1/4 teaspoon freshly ground

- 2 cups blanched almond flour
- 6 cups low-sodium chicken broth 1 large red pepper, diced
- 2 cups baby spinach, chopped

To make the dumplings, beat eggs, salt, and pepper with an electric mixer in a medium bowl for 2 to 3 minutes or until fluffy. Stir in almond flour and refrigerate mixture for about 3 hours or until dough is firm.

Fill a stockpot with water and heat over high. While waiting for water to



#### WHERE THE HECK DO YOU FIND THIS STUFF?

iick & heal

all red onion.

varagus pieces

spoon baking soda

lespoon grape seed

sces formato paste

ices goat cheese

ive oil in a sauté pan and

tinutes. Remove from pan and

e to cool. Preheat oven to 350°E.

sake the crust, mix almond

teaspoon salt, and baking

wy sliced

» I V -- inch

canola oil

36 edd

Almond flour is sold in health food stores, but you'll pay about \$15 a pound. Get a better deal online at Nuts Online (\$7 per pound; nutsonline.com) or Honevville Grain (\$29 for five pounds; honovvillegrain.com)

Always buy blanched almond flour; it's better for baking than the unblanched kind or almond meal.

Store almond flour in the fridge or freezer and it will keep for six months to a year.

boil, scoop I heaping tablespoon of dough into the palm of your hand and roll into a 1½-inch ball to form a dumpling. Place it on a plate and repeat with remaining dough.

er medium. When oil is When water is boiling, add I onion and sauté for dumplings and lower heat to medium. minutes or until soft Cover and simmer for 20 minutes. islucent, Add asparagus, heat to high, and cook for

In a separate large pot, bring broth to a simmer. Remove dumplings from water with a slotted spoon and add to broth. Add red pepper and spinach and simmer for about 2 minutes or until spinach is wilted. Ladle 2 to 3 dumplings, chicken broth, and veggies into individual bowls and serve piping hot. Nutrition score per serving (2 cups): 210 calories, 17 g fat, 2 g saturated fat, 7 g carbs, 11 g protein. 4 g fiber, 90 mg calcium, 2 mg iron. 297 mg sodium

#### ASPARAGUS AND **GOAT CHEESE PIZZA**

Not an asparagus fan? Use broccoli or red peppers in this dish instead.

Prep time: 30 minutes Total time: 60 minutes



medium bowl, whisk together oil and egg. Stir wet ingredients into almond flour mixture until

thoroughly combined.

Cut 2 pieces of parchment paper to the size of a baking sheet. Place the dough between the parchment and use a rolling pin to flatten it into a 10-inch circle, about 1/4 inch thick. Remove top piece of parchment and transfer bottom niece with rolled-out dough onto a baking sheet. Bake for 15 to 20 minutes or

until lightly golden. While the crust bakes, make the nizza sauce: Bring tomato paste, water, herbes cle Provence, remaining salt, and garlic to a boil. Lower heat and simmer for 10 to 15 minutes or until sauce has thickened.

Spread sauce over the crust while the crust is still warm.

Crumble goat cheese evenly over the sauce, then top with onion and asparagus mixture. Bake for 10 to 15 minutes to warm the cheese. Let cool briefly, then cut into 8 slices and serve.





### Woman's Day: Almonds as a Healthy Solution





#### be well diet

#### healthy packaged foods

- Dr. Praeger's California Veggie 🔲 Bagged frozen fruit Burgers
- Jennie-O Turkey Burgers ☐ Health Is Wealth Chicken
- **Patties**
- Kashi Red Curry Chicken Applegate Farms Spinach & Feta Sausage
- Frozen precooked, peeled and cleaned tail-off shrimp (like Chicken of the Sea)
- 4-oz single-serve tuna packets 📋 Bagged salad greens Canned beans (black, kidney, cannellini) and/or chickpeas
- Kashi Thin Crust Roasted Vegetable Pizza
- Precooked rotisserie chicken (pick one up on your way home from work)
- Van's Organic Flax Waffles ☐ Food for Life Ezekiel 4:9 Cinnamon Raisin English Muffins
- Whole-grain sliced bread Precooked whole-wheat
- pasta, like Buitoni 100% Whole Wheat Linguine
- Army's Breakfast Scramble
- Amy's Roasted Vegetable Lasagna
- Arny's Light in Sodium Brown Rice & Vegetables Bowl
- Uncle Ben's Ready Rice-Whole Grain Brown (cooks in 90 seconds)
- Near East Whole Grain Blends Wheat Couscous

It only takes a

few minutes to

protein-even

for dinner

scramble up some

items to keep handy in your fridge or freezer

- (mangoes, berries, etc.)
- ☐ Frozen vegetables (green beans, mixed vegetables, etc.)
- ☐ Frozen roasted red potatoes, like Alexia
- Fresh precut fruit (like cantaloupe chunks)
- □ Bagged precut stir-fry veggles (fresh or frozen)
- ☐ Low-sodium canned or boxed soup or veggie chili. like Pacific, Amy's and Health
- 100-calorie packs of unsalte almonds or other nuts
- All-natural peanut butter, or or single-serv
- □ Slivered almonds and/or chopped peanuts
- Ready-made hummus and/or quacamole
- Single-serve yogurt, like Fage Total 0% or 2% Greek Yogurt
- ☐ The Laughing Cow cheese wedges or Mini Babybel Light cheese rounds

EASY-TO-EAT WHOLE

such as bananas

apples, plums,

FRUIT

pears, etc.

All-natural granola bars (like Nature Valley or Barbara's Organic)

FRESH FOODS READY IN A FLASH

Packaged foods aren't your only quick option. Here are some useful

POULTRY

such as skinless

and single-serve

chicken tenderloins

(4-oz) salmon fillets.

#### HEALTHY FAST-FOOD PICKS

option really is takeou on make the best of it.

TACO BELL #2 Fresco Soft Tacos Fresco Baro

KFC • Grilled chicken breas with mashed potatoes ed green beans Grilled Chicken BLI Salad with Call Ca Stalian Dressing (230 ca

• Hamburger with: S Oramium South Salad with Newman's Southwest Dressing (240 cal, 10.5 g fat)

Pepperoni & Mushrooi Pirro (380 cal. 15 e tat. 2 slices Thin 'N Crispy

#### STARBUCKS

Egg White spinach and Feta Wrap (280 ca)

#### 3-day meal plan

To show you how to weave convenience food into your slim-down plan, we've created these sample menus. Each day adds up to about 1,600 colories. (If you need more or fewer calories, simply add or subtract a snack; each one is a Feel free to mix and match breakfasts, lunches, dinners an

#### DAY 1

Amy's Breakfast Scramble Wrap (or 2 eggs with 2 Thsp Cheddar and I slice whole-grain toast) # 1/2 cup precut cantaloupe chunks

#### TIMEH

1 cup Pacific Low-Sodium Butternut Squash Soup 1 slice whole-grain bread with 2 slices fresh mozzarella. 2 slices tomato and 2 basil leaves

#### DINNER

Heat 2 tsp peanut oil in a skillet; add 2 cups precut stir-fry vegetables. Sauté for 2 minutes, Add 3 oz frozen precoeked, peeled and cleaned tailoff shrimp, 1 tsp minced gartic. 1/2 tsp minced fresh (or jamed) ginger and 1 Thsp low-sodium soy sauce. Cook about 2 minutes longer. Top with 2 tsp chopped peanuts.

#### SMACKS

Piece of fruit 6 oz Face Total 2% Greek yogurt with 1 Thsp dark chocolate chips

#### DAY 2

2 Van's Organic Flax Waffles (or other whole grain waffles) with 1/2 fresh or frozen berries 2 tsp maple syrup

#### LUNCH

2 cups arugula (or other bagged salad greens) mixed with 1/2 cup cannellini or other canned beans, 4 oz tuna from a single-serve packet and 1/2 cup cherry tomatoes. Toss with I Then reasted gartic vinaigrette (like Annie's Naturals).

#### 12 multigrain pita chips. (like Stacy's) and 2 Thsp

hummus. DIMNER 4 oz prechoked rotisserie chicken 2 cups frozen steamed French-cut green beans tossed with 1 Tosp slivered almonds 1 cup frazen red potatoes, like Alexia

1 apple with 1 Thap all-natural peanut butter All-natural granola bar (like Nature Valley or Barbara's Organic)

SNACKS

#### DAY 3

1 McCann's (or other plain) packet microwavable oatmeal with 1 small sliced banana, 2 tsp maple syrup. Top with 2 Tbsp slivered almonds or 100-calorie pack of

be well diet

#### Veggie Burger on 1 slice whole-grain bread topped with 2 Tosp prepared guaramole, red onion.

#### lettuce and tomato

4-oz salmon fillet dusted with cumin, salt and pepper, and sprinkled with 1 Thsp lime juice. Pan-grill 3 to 5 minutes on each side.

#### ■ 1½ cups sautéed frozen vegetables (such as pepper-and-onion blend)

\* I Babybel cheese wedge with 1 cup red or

green grapes @ 1 single-serve (4 oz)

ice cream or frozen yegurt topped with 1/2 cup fresh or frazen berries.

#### THE GET-REAL BASICS

- calcium and 3 to 5 servings of
- Focus on volume-rich foods (filled with lots of water or air to keep you full).

- Make tradeoffs: If you overdo it at one meal, downsize the next (but no meal skipping!).



# Better Homes and Gardens: Almonds: Heart-Friendly Foods







### Thank You



# Targeting the EU Consumer Snack Opportunity

Dariela Roffe-Rackind, Almond Board of California





# European Market & Program Overview



## **European Overview**



**European Context** 

**European research investment** 

**Current Almond Usage Assessment** 

### **European Market NEW Consumer**

- How the market is changing?
- Who is the almond consumer?

### **Almond Board European Marketing Program Overview**

• How we are reaching changing consumers



## The European Market



- 1. Programs traditionally focused on UK, France & Germany
  - 3 largest European populations (42% of total EU population)
  - Largest retail food spenders (46% of total EU retail food spend)
  - Top 3 European markets for new almond product introductions
- 2. Media-focused outreach building momentum with consumers and health professionals since approx. 2001/02. Manufacturer outreach in 2008.
- 3. Concentration of global/multinational food manufacturers in EU
  - Traditionally an ingredient market
  - Europe continues to introduce more almond products than any other region
  - Europe is a major trend driver for the rest of the world especially in chocolate/confectionery
  - Highest value bakery market in the world
  - Snack market is largely undeveloped



# Investment in EU Research (2009/10)



EU Research	
2009	In-depth consumer assessment study in Europe to identify common beliefs, values, attitudes and opportunities to reach EU target consumer (Jane) across the region (secondary research + focus groups)
2009/10	Global New Products Report
January 2010	Consumer Attitudes, Awareness & Usage study (France, Germany, UK, Poland)
January 2010	Health Professional survey in France, Germany, Poland and the UK
September 2010	Packaged Foods Professionals Attitudes, Awareness & Usage study
August 2010	Analysis of retail sales data from the UK, France and German packaged snack nut market
November 2010	Snacking global market assessment
December 2010	Qualitative Study of 1800 consumers in France, UK and Germany to better understand consumer motivations and considerations when choosing a snack



# **Current Almond Usage Assessment**



## Current Almond Usage Assessment

## In August 2010, an assessment was completed to analyze the retail sales data from the UK, France and German packaged snack nut market

 The category is defined as: Usually processed by either cooking in oil or dry roasting, but raw de-shelled nuts sold as snacks are also included. Products often come presalted and are packed in tins, cartons and foil or plastic laminated pouches. Includes peanuts, cashews, mixed nuts and a variety of specialized products, including almonds and pistachios. Note: Fruit and nut mixes or trail mixes and nuts used for cooking/baking are excluded.

In addition, an analysis was done to evaluate the chocolate confectionary and cereal categories in the UK



## **Almond Share: IRI Analysis**



### Almond products (including mixed nuts) account for 12%-18% of the snack nut market across the EU3

 "Pure" almond products (i.e. almond-only products) are just 2% of snack nut volume sales in the U.K.

IRI Analysis (millions of lbs.)	U.S. U.S. (2001) (2009)		U.K.	France	Germany	
Total Snack Nuts	210	373	90	92	181	
Almond Products (including mixes and "pure" products)	34	111	11	16	23	
"Pure" Almond Products Only	5.7	55	2.0	3.3	13.6	
Almond Product Share (including mixes and "pure" products)	16%	30%	13%	18%	12%	
Pure Almond Share	3%	15%	2%	4%	8%	

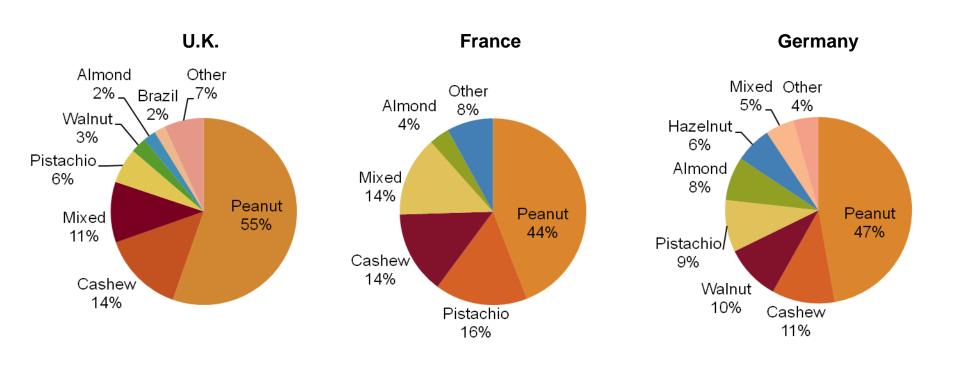


## Almond Share vs. Other Nuts



### Peanuts are especially dominant among snack nuts in the U.K.

Pistachios have a significantly larger share in France





## **Snack Involvement**



## The U.K. is a relatively strong snacking market, but almonds are currently underrepresented

	U.S. (2001)	U.S. (2009)	U.K.	France	Germany	Germany IRI only
Packaged Snack Volume (millions of lbs.)	7,196	7,891	1,009	365	552	552
Packaged Snacks Per Capita (lbs.)	35.3	35.2	20.2	7.3	8.5	8.5
Snack Nut Volume (millions of lbs.)		739	110	101	70	181
Snack Nuts Per Capita (lbs.)		3.30	2.19	2.02	1.08	2.78
Snack Nut Share of Packaged Snacks		9%	11%	28%	13%	33%
Almond Snack Nut Volume (millions of lbs.)	22	122	3.8	5.3	5.7	15
Almond Snack Per Capita (lbs.)		0.55	0.08	0.11	0.09	0.23
Almond Share of Snack Nuts		17%	3%	5%	8%	8%
Almond Share of Packaged Snacks		1.6%	0.4%	1.5%	1.0%	2.7%



## Retail Landscape: Private Label



## Nearly one-fourth of all packaged food sales in Western Europe are private label products

The more consolidated the grocery channel, the stronger the penetration of private label

• For example, due to greater fragmentation in grocery, Italy is not as strong in private label



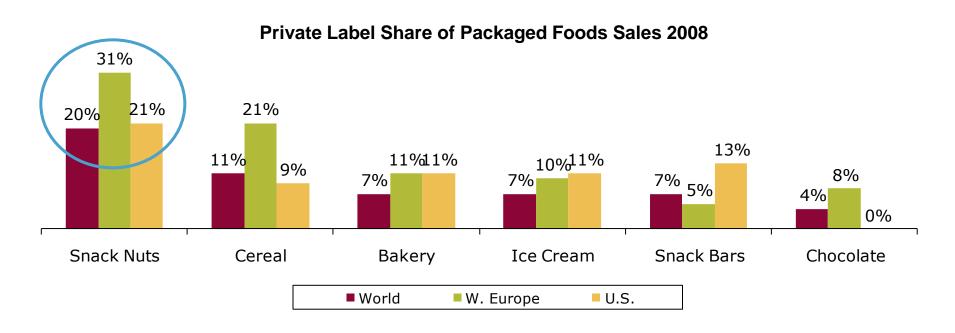


## Retail Landscape: Private Label



Private label is especially important in packaged snack nuts – more so than for other almond ingredient categories

 Private label accounts for nearly one third of packaged snack nuts sales in Western Europe





## **Opportunity Assessment**



UK market significantly behind it's European counterparts and the UK, reporting 0.4%, as compared to France's 1.5% and Germany's 1.0% (US at 1.6%)

### The UK packaged snack volume is the largest of the EU3

- More than 2.5x larger than France
- Nearly 2x larger than Germany

UK has the largest packaged snack market, yet the lowest snack nuts per capita, almond snack consumption per capita, almond share of snack nuts and almonds share of packaged snacks

- Indicates greatest fastest potential within existing snack category is in the UK
- Private label accounts for nearly one third of packaged snack nuts sales in Western Europe



# European Market NEW Consumer



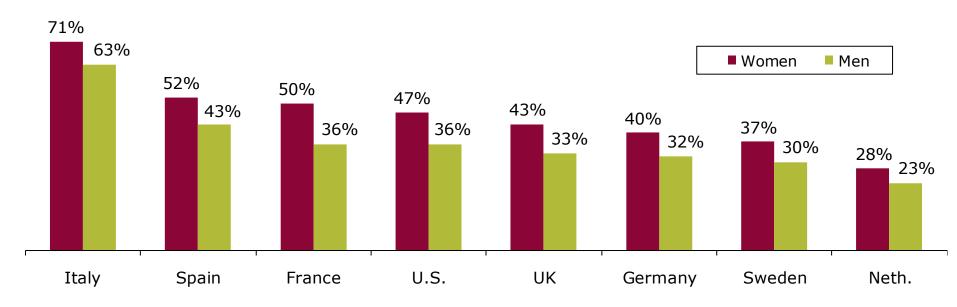


#### **Feeling time constrained**

Europeans, especially women, are feeling time pressured—even in the stereotypically laid-back Southern markets

The number of women who work is increasing

"It is difficult to manage my daily obligations and find time to relax" (% agree)



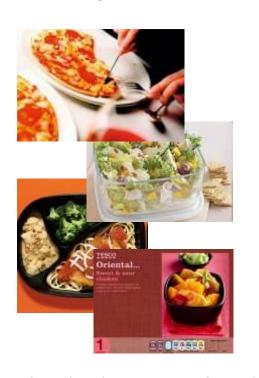
Source: Datamonitor Consumer Survey, 2008.

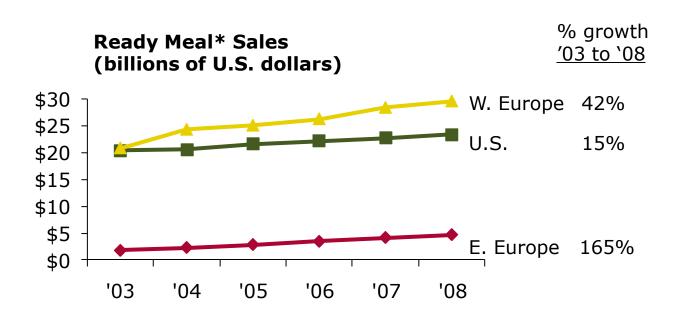




#### **Looking for solutions**

## Despite strong cooking traditions in many markets, the use of ready meals is widespread and growing





<sup>\*</sup>Ready Meals = the aggregation of canned/preserved, frozen, dried, chilled ready meals, dinner mixes, frozen pizza, chilled pizza and prepared salads. Note: Ready meals are products that have had recipe "skills" added to them by the manufacturer, resulting in a high degree of readiness, completion and convenience.

Source: Euromonitor market statistics.





#### **Changing eating habits**

Lifestyle changes have led to a decline in traditional meal times and formal dining occasions

As a result, Europeans are snacking regularly

- While snacking was not historically part of the culture for many European markets, busier lifestyles have impacted the way people eat throughout Europe
- On average, Europeans snack only about 1.5 times per week less than Americans

Market	Average # of Snacks per Week
UK	14.4
Netherlands	14.3
Spain	13.6
Italy	13.5
Germany	13.2
Sweden	12.8
France	12.7
TOTAL Europe	13.4
U.S.	15.0

Source: Datamonitor; IGD Consumer Research, 2005.



## **Snacking: Food Choices**



- European Jane easily classifies snacks as either good or bad but wants both in her diet
- Nuts, with the exception of peanuts, are seen as good snacks



Fresh, natural, unprocessed, guiltless

Instant pleasure, fattening, uncontrolled, delicious, fun





#### **Economic concerns changing shopping habits**

Due to recent economic concerns, *consumers are reprioritizing* where they spend their money

This had led to the emergence of two seemingly conflicting trends in food:

- Consumers are growing more <u>value conscious</u>
  - However, this does not mean always choosing cheaper alternatives
- Consumer are <u>trading up</u> in some categories
  - Occurring in more emotionally meaningful categories (e.g., chocolate)
  - "People are still looking for a little joy in their lives." Manufacturer

The same consumers are trading up *and* trading down in different categories

 64% of Tesco shoppers in the UK are buying from both the low-end and high-end private label lines

Market	% Chosen Groceries on the Basis of Value*	% Trading up to Higher Priced Item*	% of HH Doing Both		
France	29%	34%	36%		
Germany	33%	30%	34%		
Italy	34%	25%	32%		
Netherlands	43%	24%	29%		
Spain	28%	26%	28%		
Sweden	29%	33%	26%		
UK	38%	37%	25%		
U.S.	42%	28%	23%		

<sup>\*%</sup> reporting doing this more vs. YAG.



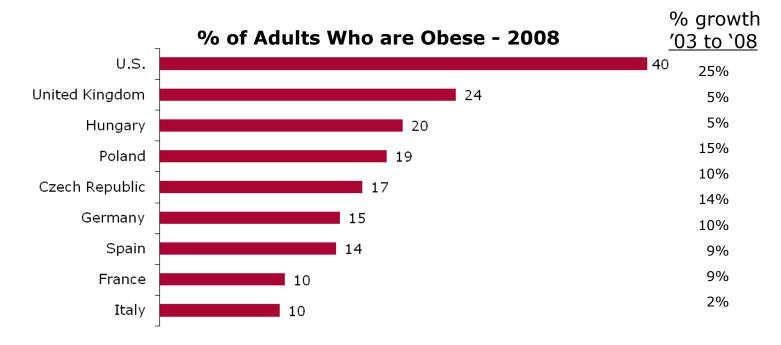
## **European Market Consumers: Health Concerns**



#### **Europeans getting bigger**

### Obesity on the rise

- Working longer hours, exercising less, less time to prepare meals, eating on the go = getting fat!
- France and Italy are still considerably less obese, but obesity is growing



Source: Euromonitor



## **European Market Consumers: Health Concerns**



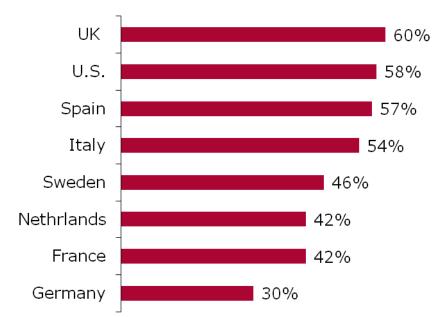
#### **Eating for health**

### Health concerns are impacting the way Europeans shop and eat

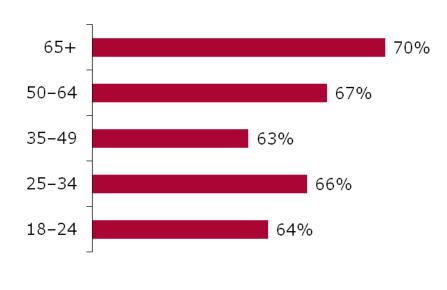
Healthy eating is relevant across age groups

#### Percentage of Respondents Doing this More vs. Previous Year

## Used Nutritional Information on Product Packaging to Help Make Food and Drink Choices



#### **Taken Active Steps to Eat Healthier**



Source: Datamonitor

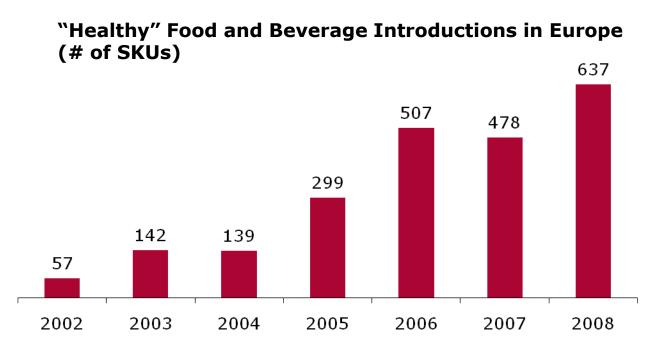


## **European Market Consumers: Health Concerns**



#### **Manufacturers following**

The number of new "healthy" food and beverage introductions in Europe have increased over ten-fold since 2002



Source: Datamonitor, keyword search of new food and non-alcoholic beverages for "healthy."



# Attitudes about Nuts and Almonds



## **Nuts: Pros and Cons**



Significant positive associations with nuts, but one consistent caveat

Nuts are healthy, **BUT** not too many!

Satiety

Usage versatilityCultural relevance

Pros	Cons
<ul> <li>Tasty</li> <li>Natural</li> <li>Good fats, healthy oils</li> <li>Fun, social</li> <li>Easy, convenient, portable</li> <li>Pantry staple</li> <li>Familiar</li> <li>Energy booster</li> </ul>	Cause weight gain if eat too many, fattening



## **Nuts: Personalities**



#### Though difficult, respondents were able to identify nut "personas" when pushed

#### There were consistencies in perceptions of the individual nuts across markets

#### **Peanut**





"Nothing special."

"Common."

"I think of kids when I think of peanuts."

"I think of sports, and Americans."

#### Walnut





"She's lived a long life, so she must be healthy."

"Good for the brain."

"A lot of good oils."

"They looked wrinkled."

#### Hazelnut





"Older and not very fashionable."

"When I see a dessert with hazelnuts, I think of my father."

"I think they are a little old-fashioned and traditional."

"Healthy and come in my cereal."

#### Cashew





"They are high in fat. I would eat them in place of a meal."

"Oooo – very tastv!"

"Cashews are trendy and high class."

"Indulgent and pleasurable."

#### **Pistachio**





"Something to eat with my beer or martini."

"Outgoing and sporty."

"I think of men and watching sports."

"People like to eat them at parties."

#### **Almond**





- "Almonds are included in all diets, so they must be best."
- "I think of almonds as the healthiest nut."
- "My favorite."
- "I know almond oil is good for you."
- "She looks approachable and sophisticated."
- "Almond oil is in a lot of hair and skin products."



## **European Context: Cultural Personalities**



### Almonds have a varied heritage across Europe



- Holidays
- Baked goods
- Marzipan





- Snacking
- Almond trees
- Family



# Almonds: Current Uses and Perceptions



 Despite low top-of-mind awareness, there are strong, inherent equities:

### **Beauty**

Association with beauty products (skin and hair)

#### **Healthiest nut**

Least oily

### There are no negative perceptions of almonds specifically

Taste perceptions are positive



Some association with beautiful, sophisticated, approachable, and natural

### Almonds are currently a pantry staple

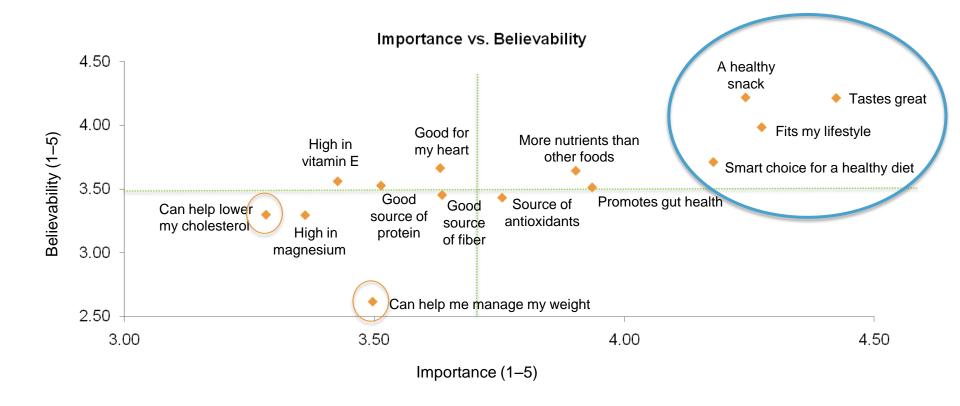
Familiar with (and using) a variety of almond forms



## **Almonds: Messaging**



- The more general lifestyle-related almond messages were both most important and most believable
  - Specific health attributes scored lower on both measures





## **Almonds: Almond Messaging**



- Almonds become truly newsworthy, compelling, and relevant when positioned as a healthy, convenient snack
- For many, this simple frame of reference change (from an ingredient for baking and holidays to a snack) fundamentally changes how they think of almonds





## **Almonds: Almond Messaging**



 The almond tin immediately expresses the power of almonds as a snack and a lifestyle food choice

### Seeing the tin instantly changed how respondents thought about almonds

- Great solution for on-the-go snacking
- Quick energy boost
- Something I want with me
- Fun
- Stylish
- Contemporary
- New

The tin captures and brings to life the essence of almonds in a visual and physical way





## **Conclusions**



## Europe has the potential for significant growth!

#### The potential for growth can be driven by:

- A common target audience with:
  - Common needs
  - Beliefs
  - Situations
  - Values
- Almonds are part of European culture and heritage
- Consumers like the taste of almonds—no significant barriers!
- Almonds are available in-store and in-pantry
- Positioning almonds as a healthy snack meets a major consumer need and aligns with powerful change forces
  - Convenience
  - Desire for simple, natural foods
  - Resistance to more processed, convenient solutions
  - o Positioning almonds as a snack makes them more relevant and contemporary



# **European Marketing Program Overview**



## **European Marketing Program Overview**



From these trends, as well as in-depth primary research, we have been able to redefine who our target is and how to reach her.

#### Who



European women, 35+, health and food involved\*

#### What

- Currently almonds have Low awareness and relevancy
  - Almonds have important embedded equities that we can build from and own
  - Opportunity to position almonds as <u>a snack</u> to increase relevancy

#### How

- UK:
  - Integrated Consumer Public Relations, Advertising program
  - Outreach to Food Professionals and Health Professionals
- France and Germany:
  - Integrated consumer Public Relations program
  - Outreach to Food Professionals and Health Professionals

# in UK: 9.9 M (22% of UK adult pop.; 41% of women)

# in France: 6.2 M (10% of France adult pop.; 19% of women)

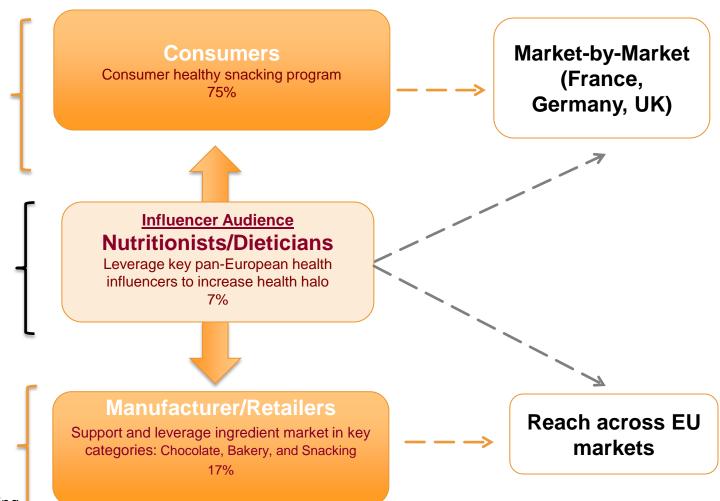
# in Germany: 8.8 M (20% of adult German pop.; 38% of women)



## **Communication Approach**



- Print & online advertising (UK only) supported by PR campaign
- Celebrity spokesperson program
- Paid for media partnerships
- Active ongoing press Office
- E-Newsletter
- · Snacking research
- Dietician/Nutri. Outreach
- Advisory Board
- E-Newsletter
- Health Claim
- European Congress on Obesity
- · Press Office
- · Innova partnership
- E-Newsletter
- FiE Planning
- Collateral development
- Food Professional advertising





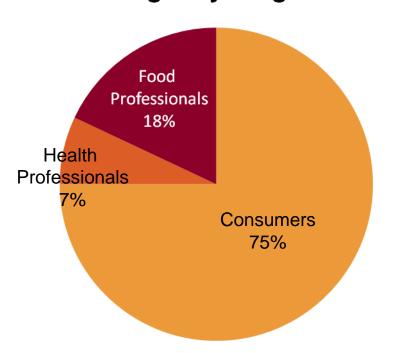
## ABC Europe Investment



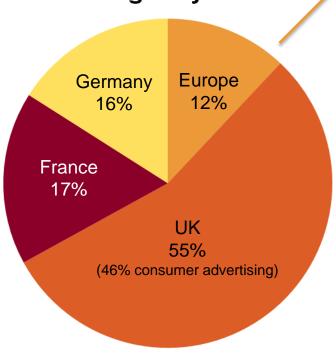
Total European Budget CY 2010-11 = \$4,286,600

European Food Professional & Health professional programs

### **Budget by Target Audience**



### **Budget by Market**





## New UK consumer advertising campaign: January 2011



## Launch making snack almonds part of everyday life







## New UK consumer advertising campaign: January 2011











## FY 10-11 UK Consumer Media Flowchart



UK Consumer	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	# Insertions
UK Magazine								_	
Woman & Home									4
Good Housekeeping									5
Prima									3
She									. 3
Red: Advertorial									4
Easy Living									3
Top Sante									. 3
Olive									4
Good Food									4
Waitrose Kitchen									5
Sainsbury's									5
Tesco Magazine									4
Your M&S									4
									51
UK Online									
iVillage.co.uk									
So Feminine.co.uk							Ī		
WomanandHome									
All About You									
Good to Know									
BBC Good Food.com									
FoodNetwork.co.uk									
AllRecipes.co.uk									
Delia Online									
Tesco.com									



## UK Advertising Supported by PR GROWING STORY TO STORY TO STORY THE STORY TO STORY THE STORY TO STORY THE S



### **Competitions**

News & features
•Consumer surveys
•Press materials







EasyLiving allaboutyou

### **Media Partnerships**













Celebrity Goody Bag Seeding



**Brand Partnership** 



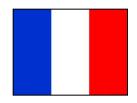
**Retailer Engagement** 

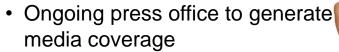


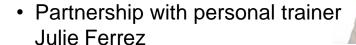


## **Ongoing PR Programs in** France & Germany (the highlights)









 Sponsorship of La Parisienne, the biggest women only massparticipation run in France.



• Partnership with AuFemin.com, the most important lifestyle website reaching 10 million French Janes - dedicated almond microsite





 Ongoing press office to generate media coverage

WomenWeb.de

Online advertorials

 Broadcast (radio) press kit (Broadcast via 25-30 r J radio stations)





 Direct outreach to publishing houses







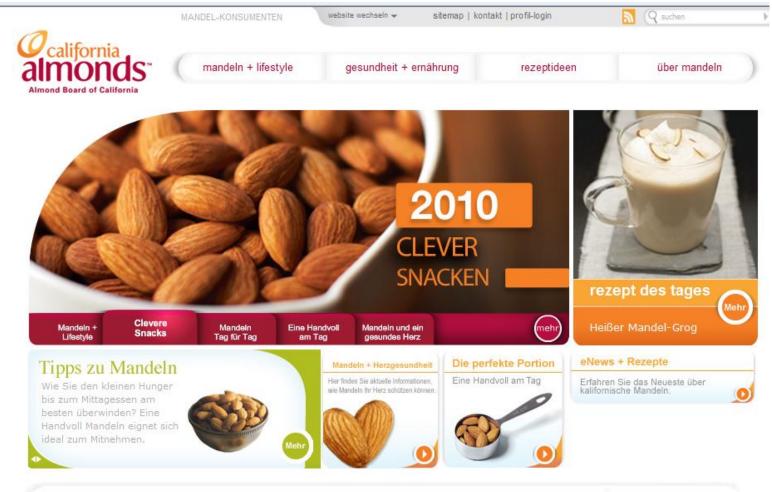






## AlmondBoard.com in German, French and UK English







## Thank You



## Eat, Pray, Love Almonds in India

**Becky Sereno, Almond Board of California** 





### **India Overview**

India's Consumers...

...Love Almonds

Almond Board India Marketing Program Overview



## **India Overview**



## **India by the Numbers**



### One fast growing market

GDP Growth

2007: 7.4%

2008: 7.4%

2009: 9%

Per Capita GDP

2007: \$2,800

2008: \$3,000

2009: \$3,200

Source: CIA World Fact Book, 2009



### **The Sub-Continent**



### India is a large, diverse and fragmented market

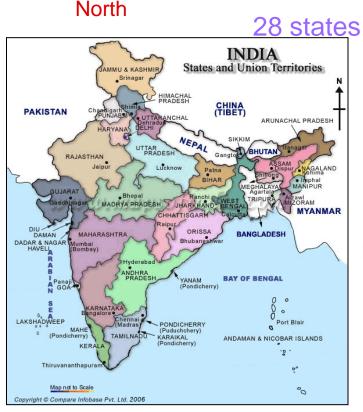
Multiple religious and ethnic

groups

West

1,200 dialects

Diverse Culture, Customs, Cuisine



22 languages

East

**Economic disparity** 

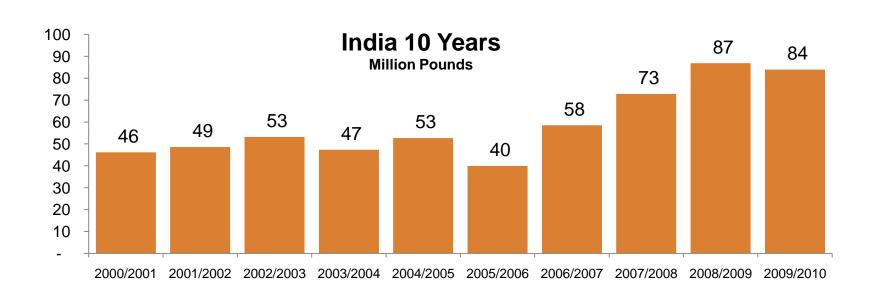
South



## **Almond Exports to India**



- California Almond exports over the past couple years have increased leaps and bounds
- End of FY 09/10 India was the 4<sup>th</sup> largest export market for California Almonds





India's Consumers...



## Young People are a Driving Force PROVENTIAGE LANDING PROPERTY AND ADVANTAGE LANDING PROPERTY PROPERTY

700 million Indians are under age 35

550 million are under age 25

Over 25 million newborns per year

Influencers – peer group and workmates

Spending power – \$175–\$1,000 per month

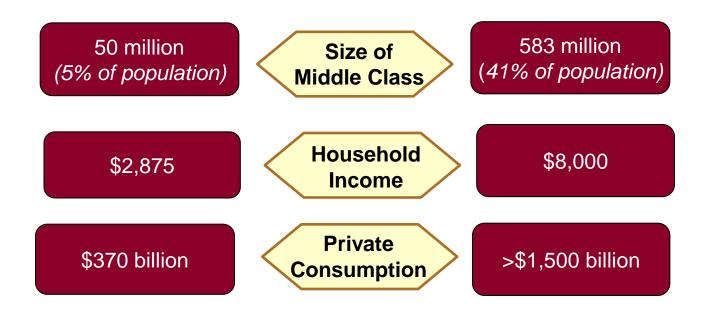
Consumption areas – food and clothing



## **Large and Increasing Middle Class**



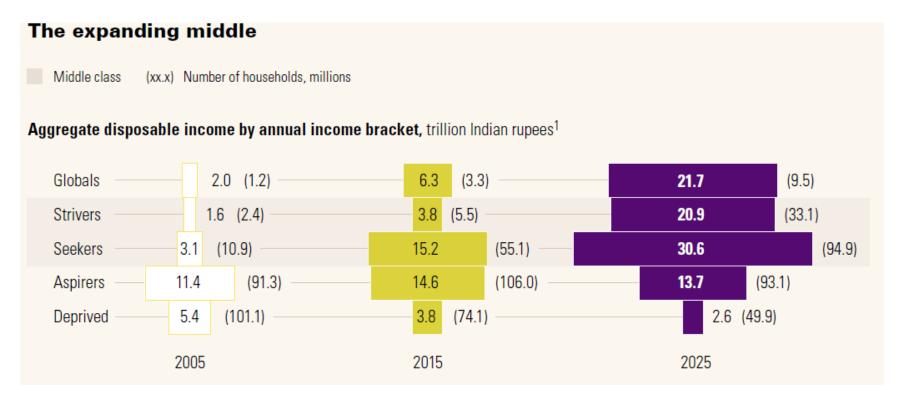
- Working women contributing to larger workforce and more spending power for the family
- Western-style shopping centers, cafés, and fast food are cropping up all over urban centers





## **Large and Increasing Middle Class**









## Affluence Can Lead to Unhealthy Choices



## Indian population facing health issues like CVD, obesity, type 2 diabetes

- Number of diabetic patients in India more than doubled from 19 million in 1995 to 40.9 million in 2007
- Projected to increase to 69.9 million by 2025
- Currently, up to 11 percent of India's urban population and 3 percent of rural population above the age of 15 have diabetes



## **Primary Target Consumer**



### **Meet Neha!**

- Women, 30 40 years old, SEC A and B, university educated, from metro cities – Delhi/Mumbai/Bangalore
- Lifestyle conscious, sophisticated consumer, manager of household income





### Neha Insights



A common set of *lifestyle* pressures and responsibilities

- Juggling home, children, elders, servants, sometimes career
- Keeping up with neighbors and peers

Her *role* as the woman of the house, who guides food purchasing and preparation as well as child rearing

Empowered to make healthy choices

### Common values and attitudes

- Will do anything for her children
- Balancing traditions and modern life



## ...Love Almonds



## **Consumer Research Investment**



### **Qualitative:**

- 18 Focus Groups:
  - Mother & Youngsters (19 23 years old)
- 6 Family Sessions with Grannies
- Conducted across 6 major cities

### **Quantitative:**

- Females and Males
- In-person, at-home interviews
- Conducted across 12 major cities

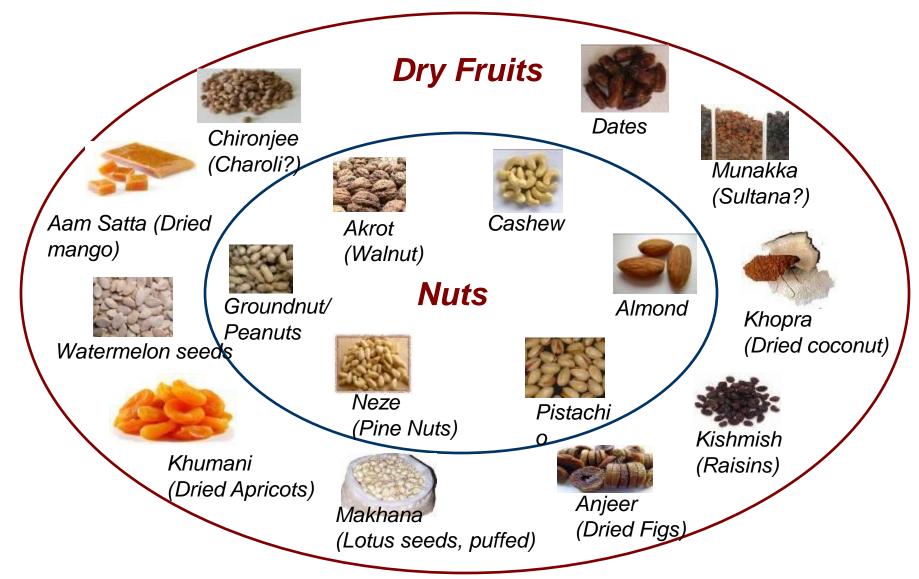
**AMRITSA DELHI JAIPUR LUCKNOW** SURAT **INDORE** KOLKATA MUMBAI **HYDERABAD BANGALORE CHENNAI** KOCH

Field Work Conducted: May – June 2008



## **Nuts or Dry Fruits?**

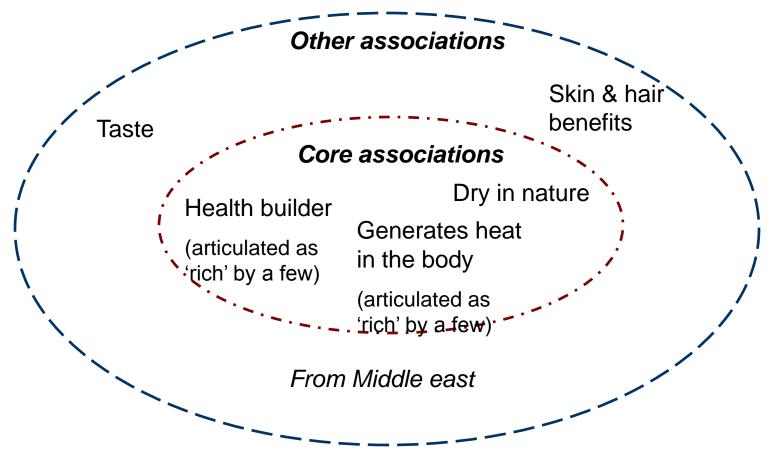






## **Associations with dry fruits**



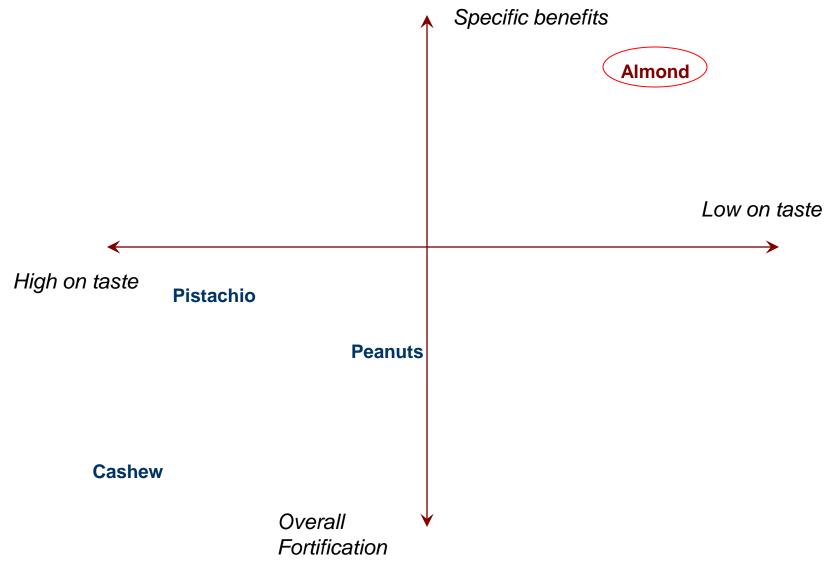


Dry fruits as a category seen to be health giving... as being 'good for you'
Only nuts branch off into specific health benefits... the other still operate in
the generalist sphere



## Perceptually plotting Almonds: taste vs specific health benefits







## Almond Findings at a Glance



 Almonds are the first dried fruit women think of on a country-level basis

 Almonds are rated as the favorite dried fruit by 47% of women consumers in India, the number one answer

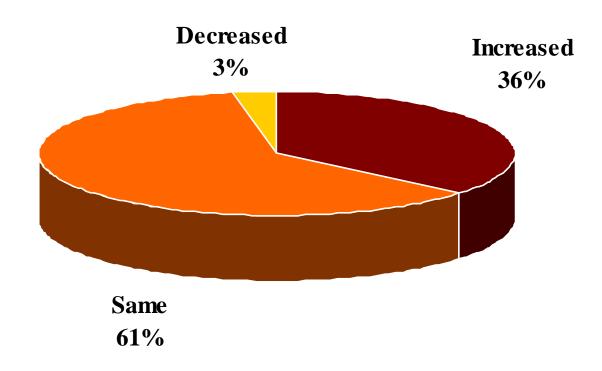
 Almonds are also rated by 64% of women surveyed as the most healthy dried fruit, again, the number one answer



## **Change in Consumption over Previous Year**



## 36% of female consumers reported they have consumed more almonds in the past year



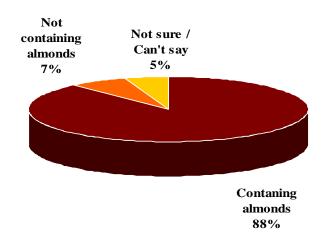


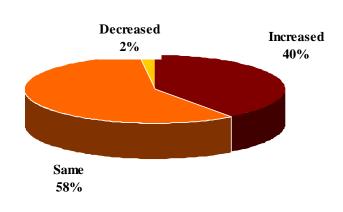
### **Purchase Behavior**



 88% of female consumers report they prefer a product containing almonds over a similar product without almonds

 40% report they will increase their purchases of almonds in the next 12 months







## Still room for growth



While almonds are popular and products are present, there is opportunity to more strongly associate almonds with snacking in the daily diet and provide a compelling reasons to seek them out every day, throughout the year





## Almond Board India Marketing Program Overview



## Strategic Approach to Reach Nehas



### **Objective**

 Increase consumption frequency of California Almonds

#### **Desired Behavior**

• Incorporate greater and more regular consumption of almonds into her and her family's daily life beyond just certain occasions and seasons.

### **Communications Strategy**

- Build upon existing traditions of consumption while providing new reasons to enjoy almonds for the good life as part of today's contemporary lifestyle
- Appeal to emotions and aspiration of living a full, healthy, good quality life



## Holistic Consumer Campaign Around Celebrity Ambassador







### **Print Advertorials**



#### **Fun. Family and Almonds for Winter**

Winters and almonds make a perfect combination for Karisma Kapoor



almonds

nysterious evenings-I like everything that comes along with

Come winter, and the spotlight falls on dry fruit baskets,

including healthy muts like almonds. In almost every

household in India, muts integrate with the daily routine. Given its versatility, almonds are not only a perfect item to

this reason. Food is another reason I love this season. An to can resist the festivities the season brings with it-Diwali,

Christmas, New Year, so many holidays!

We Kapoors are known to be foodies. But at the same time are an essential part of our diet. Through my childhood, my mother would give me almonds every morning before going date. When someone compliments my skin and fitness, I tell them it is all to do with growing up eating the right

gifting people health-smart nuts like almonds on all occasions. It is a delicious and healthy way to spread joy.

For a guilt-free, tasteful winter this year, switch over to a scrumptious and non-messy snack option like almonds and eat your way to good health.

#### All-time favourite almonds

mack on but when added to a dish, it brings a crunchy zing Almonds. A handful of goodness Weight Wise . Heart Healthy . Nutrient Dense . Antioxidant Rich

Irrespective of the weather, almonds are a great way to fill your stomach and get your dose of nutrition. There's a lot of codness packed inside a handful of almonds. You may be surprised by just how much.

Nutrient-Rich Almonds

An excellent source of vitamin F and a good source of fiber copper, magnesium, phosphorous and riboflavin, this holesterol-free nut is also a good source of mono-saturated fat. The six grams of protein in its one serving also sustains te throughout the day. Almonds are known to help control blood sugar levels and protect against diabetes. This is one in winters, I munch on it whenever I am hungry, without

#### Going Nuts

thing. Today, as a mother, I follow the same for my kids.

- Almonds are an ideal fitness companion. Grab a handful after your gym or ynga session
- Your evening chai with family just got crunchies with sweet or savory almonds.
- A cozy winter bonfire is just incomplete without something to munch-what better than almonds?
- Friends coming home for a party? Add flavor to your meal with some interesting almost the company of the c
- Looking for a light yet power-packed dinner? Almonds are the way to go.

### One Woman,

life, and smiling through all of them needs patience, poise, and a handful of almonds!

In her clockwork life, while she looks after the needs of

Smart at work-

As a woman, you are pulled in several different directions all the time. The many different roles a woman has to play — mother, professional, role model, beauty icon and more — require her to be at

#### Mom knows best -

As a mother, the care of the family is in the woman's hands. But we all know getting kids to eat healthy is an uphill task. Mothers are faced with the perpetual dilemma of balancing taste for nutrition. Well, this guest ends with almonds, which are crunchy, tasty and ver packed with nutrients. What's more, they blend



Of course, the goodness of your daily handful of almonds is much more than skin deep. In fact, enjoying almonds can be very satisfying in another way. They have been shown to stave off hunger with the Iney have been shown to stave oft nunger with the inght combination of nutrients - fiber, 'good' mono-unsaturated fats, and 6 grams of protein. All this comes together to give you that full feeling, without compromising on taste. With the satiety effect almonds provide, it is easy to see how they can fix well with popular weight-loss programs and can help in weight management.

No matter what the role she plays, almonds can walk with a woman, handful in hand as she juggles the many facets of her life. With almonds by her side, a woman can face every challenge thrown her way.

A handful of goodness

Weight Wise . Heart Healthy . Nutrient Dense . Antioxidant Rich



#### Almonds are Amazing O Do you know why?

The classic dusky Indian beauty is most certainly almond-eyed, and the very word 'badaam' conjures up visions of health, beauty, food and a lifestyle that is visions of realth, oearly, lood and a lieszyle that is very 'shahi' to say the least. But make no mistake, almonds are not a rich man's indulgence; they are woven into the very fabric of Indian cuisine, even more so in Indian life Itself.

The reasons are simple. For one, this scrumptious nut is packed with nutrients and complements virtually every food with its characteristic mild taste! Again, lmonds are rich in quality nutrients such as protein and monounsaturated fat, and research reveals that contrary to common belief, eating almonds does not necessarily lead to weight gain. Rather, almonds play crucial role in weight management because of their

goodness of almonds, that you probably did not know.

#### Almonds can be used in various ways Sliced, diced, roasted, blanched or flavored - you can munch on almonds any way you like. Eating almonds with their brown skin also provides dietary fibre and powerful antioxidants that help defend your body from free radicals. What's more, a handful of almonds a day is a perfect, healthy snack for the whole family, whether on

Almonds can be eaten throughout the

In her clockwork life, while she looks after the needs of her family, a woman cart afford to take her own health and efficiency for granteet, whether she works in an office or is a styat-she men more. She needs to style office or is a styat-she men more life, he needs to style of the style of the she work in an office or is a style of the she needs to style of the she would be shown to she will be she with the she would be she will be Almonds are welcome anytime; be it any ordinary day, Looking and feeling good even as she goes through the ups and downs of the day are a challenge for every woman. As an actor, Karsima Rapoor understands this more than anyone else. She says, "As public figures, we are expected to look radient all the time. Fortified by the goodness of allmonds, I am confident of facing the most hettic of days with a smille!



Almonds A handful of goodness

Weight Wise . Heart Healthy . Nutrient Dense . Antioxidant Rich



ground as an anytime-snack as well. "When I was expect and post delivery, and it worked wonders for me, it was part of my eating routine to overcome post pregnancy stress and weakness. It is also helping me get back in shape", says Bollywood beauty Karisma Kapoor

California Almonds are cholesterol-free and low in saturated fat, making them a tempting option for smarter meals and snacks, and research is now showing that they may also help maintain a healthy heart with healthy cholesterol and increase the HDL "good" cholesterol as

So these little nuts have more health secrets packed in them than you can imagine, Next time you think of a snack asty and healthy THINK ALMONDSIN

almonds

The Delicious Way To A Healthy Life

From the moment we get up, the demands on our strength—physical and mental—are constant. Whether you are a working professional, a mother of two like more or indeed a student, you need to be strong from the inside to give out a healthy glow outside. And that is the reason why almonds are my food of choice.

From head-to-toe, almonds take care of every aspect of my From nead-oc-log, amonds case case of every abject of my body. Containing protein, fibre, vitamin E, calcium, anti-oxidants and potassium, almonds don't just support your efforts to look and feel great but are delectable in various forms. Now who doesn't want health packed in textocomphete.

Almonds are a great snack that fill you up, but don't let you own. With an irresistible crunch and light flavor, almo are the perfect on-the-go snack to enjoy at any time of the

almonds, You could look at it as an appetizer before a meal or eat it whenever you want. The recipes is easy to make, and of course, simply lip-smacking. I hope you enjoy my

Basil-Pesto Almonds-For healthy snacking, as appetizer, or as part of your kid's tiffini

2 egg whites 10g packed whole basil leave

Servings: 8-10

parchment paper and set aside. Combine the egg whites and basil in a blender; blend on low speed until the mixture a colander. Stir together cheese salt and garlic powder in a treats that add to your waistline? Whether you want to keep it away as a snack or have it as part of your meal, this preparation will leave you and yours asking for more. And with the goodness of almond packed in it, there is no reason to

almonds in a single layer on a prepared baking sheet. Baki

for 1 hour, stirring every 15 minutes. Cool completely and

A handful of goodness

Weight Wise . Heart Healthy . Nutrient Dense . Antioxidant Rich

almonds

Featured in popular women's magazines: Cosmopolitan, Good Housekeeping, Meri Saheli, Women's Era, Reader's Digest, and widely distributed newspapers: Mid Day, Times of India, Hindustan Times



## **Print and Television Advertising**





**General Festival Atmosphere** 



**Diwali-Focused** 

3 TV spots to showcase gifting leading up to and during Diwali and general festival/winter consumption post-Diwali



## Thank You



Wrap-Up, Discussion and Q&A



## **Rustler Giveaway**





### **Growers:**

Win a New Holland Rustler from **Garton Tractor** and **SmartCube Packaging System.** Complete your entry form and return to booth #81 or #82.



**Next Session at 9:50 am:** 

Modern Rootstocks for Almonds by Progressive Genetic Group

**Grand Ballroom** 

Moderated by Richard Waycott



## Refreshment Sponsor







## **Lunch Sponsor**



# syngenta



Sessions at 1:30 pm

Leveraging Consumer

Demand to Become an

Essential Ingredient in Arbor

Theater

**Pollination Updates** in Grand Ballroom

